Courier return– application form

(To be filled by applicant)

Section A : Mandatory details to be filled by the applicant

a) Full name: **(in block letters)**	**(First name/given name)**	**(Last name/surname)**
b) Phone number number:	**(Please provide your telephone number)**	
c) Physical address for courier service	Post code	
d) Email id:	**(Please provide your email-id, where the system generated email of your visa application status should be sent)**	

Section B: Disclaimer and Terms and Conditions

1. The courier return service is an optional service provided to the visa applicants for return of processed visa applications by FedEx Express Supaswift (Pty) Ltd, once the same is received by VFS from the UK Border Agency at the British High Commission in Pretoria, South Africa in a sealed envelope. The visa applicant is responsible for the accuracy of the physical address provided for delivery of the courier shipment.
2. The courier return service ("Services"), once purchased by an interested visa applicant, will be available to the visa applicant from the time of application till complete processing of the application or such other period as VFS may advise via our website located at ***www.vfs-uk-za.com***. You are advised to visit the said website regularly. VFS reserves the right to withdraw this service at any time and without notice for reasons beyond its reasonable control.
3. The service extends to a maximum of 3 delivery attempts at the physical address for courier service provided by the visa applicant. Incase the delivery attempt fails twice on account of reasons attributable to the visa applicant; the visa applicant thereafter would have to bear any additional cost and risk that may be applicable for retrieving the documents.
4. The delivery of courier may under normal circumstances take anywhere from 24-48 hours depending on the accessibility of the location provided in the address.
5. The visa applicant is risk be responsible for taking all reasonable steps to prevent unauthorised persons gaining access to the services. The documents under the services are also at the sole risk of the visa applicant.
6. VFS disclaims any and all liability for any loss or damage caused to the applicant in the event that the documents are delayed/ misplaced/ lost/ damaged by the courier company, whether such delay/ misplacement/ loss/ damage result from negligence, accident or any other cause. All shipments are governed by the Domestic Shipment Liability and Insurance guidelines as stipulated by the courier partner of VFS, Supaswift (Pty) Ltd .
7. This Terms and Conditions is governed by the law of Republic of South Africa and both parties submit to the exclusive jurisdiction of the courts in Pretoria, South Africa

Signature of the applicant	Date	Place

I have read and understood the Disclaimer and the terms and conditions contained therein and agree to abide by the same.

For VFS office use :		
	Submission officers name	
	VFS application ref number:	